

UDENTAL JB FREE DENTAL CHECKUP CAMPAIGN- TERMS AND CONDITIONS

1. Campaign Period

The Campaign will be active from **1August2026 to 31September2026** (the "Campaign Period"). The free dental checkup offer is valid only for appointments booked and conducted within this period.

2. Please go to <https://gigi.my/file/UDENTAL JB FREE DENTAL Checkup-TERMS AND CONDITIONS .pdf> . Registration for free checkup only **without** treatments.

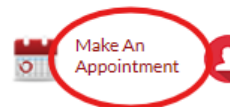
If you would like to register for **FREE CHECKUP**, please make the appointment directly whatsapp to respective branch or go to our website https://gigi.my/member_register.php .

If you need FREE SCALING, please use the password "OHM2026" in the WhatsApp or in the appointment page "Special request" column

+60 14-508 0000	+60 14-888 9000
Bukit Indah Whatsapp	Taman U Whatsapp
If you choose to have free scaling, you need to pay RM10 to the repective branch using the QR Code. Appointment without RM10 deposit is only for free check up only. Sorry last minit payment is not accepted.	



Comfort and Value™



[Home](#) [About Us](#) [Services](#) [Equipments & Facilities](#) [Our Team](#) [Membership](#) [Download](#) [Career](#) [Contact Us](#)

Register and request

New User Registration

* Required Field

* Salutation

* Name as in NRIC/Passport

* Gender

* NRIC/Passport Number

* Nearest Branch

* Handphone

Miss

☐ Female

☐ Male

- Select Branch -

60123456789

Request OTP

Or directly whatsapp to our respective branch.

3. Eligibility

The Campaign is open to all individuals residing in Malaysia aged 18 years and above as at the start of the Campaign Period.

Patients below 18 years must obtain consent from a parent or legal guardian to participate.

4. Participation Method

To participate in the Campaign, you must access the official Campaign URL **www.gigi.my** by scanning the QR code on promotional materials, or via our social media channels and digital advertisements.

Upon reaching the Campaign website, you are required to:

- Provide your personal details including full name, and Whatsapp number, email address etc.
- Make an appointment (date and time)
- Write in special request "OHM2026FS", if not just leave it blank.
- Pay The RM10 refundable deposit to QR Code provided if you want it. Frontdesk will WA confirmation date/time. Deposit RM 10 is NOT refundable if patient Fail to attend on the appointment date/time.
- If patient failed to attend due to medical illness, please provide MC to reschedule and finish the appointment before 30Oct2026, failing which the RM10 deposit is none returnable. \
- QR Code as follow

	
Taman U TNG QR	Bukit Indah TNG QR
If you choose to have free scaling, you need to pay RM10 to the repective branch using the QR Code. Appointment without RM10 deposit is only for free check up only. Sorry last minit payment is not accepted.	

- Upon completion of your checkup and scaling, please present your proof of payment to the front desk to receive a cash refund.
- By booking an appointment, the patient is deemed to have agreed to our Privacy Policy and these Terms and Conditions.
- Appointment confirmations and rescheduling are subject to absolute discretion based on slot availability.

A confirmation Whatsapp will be sent to the registered tel number/ WA upon successful appointment.

This appointment confirmation is required to redeem the offer. No purchases or extra treatment is necessary,

5. Scope of Free Checkup/Consultation Offer

The offer entitles you to **one (1) free basic dental consultation/ check-up** at UDental JB. The scope of the check-up includes a visual examination and professional advice from our dental team.

Exclusions: This offer does not cover any additional treatments, including but not limited to scaling and polishing, fillings, extractions, X-rays, orthodontic consultations (braces), or any cosmetic procedures. **Any costs for services beyond the basic consultation are your sole responsibility.**

If you need Free Scaling, prepayment deposit of RM10 is required , no last minute payment is accepted.

Redemption:

- To redeem the offer, you must present the official confirmation Whatsapp (digital or printed) at your scheduled appointment.
- Walk-in requests for the free consultation will not be entertained. All sessions must be scheduled in advance by contacting UDental JB directly via **0148889000** or **appointment through https://gigi.my/member_register.php**
- All bookings are subject to our clinic's slot availability and operating hours.
- This offer is strictly not transferable, assignable, exchangeable, or redeemable in any other form or manner.

Important: Any dental treatments or procedures recommended by our dental professional following the free consultation are elective and shall be performed at your sole expense. Such treatments are not included in this promotional offer and must be scheduled as a separate appointment. **Same-day treatment following a free consultation/checkup might not possible.**

6. Participating Clinics

This offer is only redeemable at **U Dental JB** located at **Bukit Indah and Taman U** . There are no other participating locations for this Campaign.

7. Additional Important Items

- UDental JB reserves the right, in its sole discretion and without prior notice, to change, suspend, or cancel the Campaign or these T&Cs, including the Campaign Period, for any reason.
- We are not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, or technical malfunction of networks, online systems, or servers.
- The T&Cs of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia.

8. Data Privacy

By enrolling in the Campaign, you consent to UDental JB processing your personal data for the purpose of administering the Campaign, scheduling appointments, and for future marketing communications (where you have provided separate consent). We will handle all personal data in accordance with applicable data protection laws (PDPA) and our Privacy Policy, which is available at **[Insert Link to Your Privacy Policy Page]** .

9. Limitation of Liability

To the fullest extent permitted by law, **UDental JB, its directors, employees, and agents shall not be liable** to any Consumer for any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained, arising out of or in connection with the participation in the Campaign or the redemption of the offer, except for any liability which cannot be excluded by law.

10. Governing Law

The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia.

11. Contact Information

For any questions or concerns regarding the Campaign or these T&Cs, or if you wish to unsubscribe from marketing communications, please contact us at:

12. These Terms and Conditions ("T&Cs") govern the UDental JB Free Dental Checkup Campaign ("Campaign") organized by **UDental JB** ("Organizer", "we", "us", "our"). By participating in this Campaign, all individuals ("Consumers", "you", "your") agree to be bound by these T&Cs.

13. Acknowledgements and Third-Party Rights

This Campaign is made possible with the support of our partners:

(a) Colgate-Palmolive Marketing Sdn Bhd: We thank Colgate for its continued commitment to improving oral health in Malaysia. Colgate is not a party to these T&Cs and has no responsibility or liability for any services provided by UDental JB under this Campaign.

If you need info on other participating clinic, please go to <https://www.colgate.com/en-my/campaign/free-dental-check-consumer-terms-and-conditions>. Registration for free check up only **without** treatments.

(b) Haleon Malaysia (makers of Sensodyne): We thank Haleon and the Sensodyne brand for their dedication to oral health awareness. Sensodyne is not a party to these T&Cs and has no responsibility or liability for any services provided by UDental JB under this Campaign.

(c) Malaysian Dental Corporation Sdn. Bhd. : The Campaign also acknowledges the support of Malaysian Dental Corporation Sdn. Bhd., which is a corporate entity and not a regulatory body. Malaysian Dental Corporation Sdn. Bhd. has no authority

over, and accepts no liability for, the professional dental services provided by UDental JB under this Campaign.

The goodies for this Campaign is sponsored by Colgate, please go to <https://www.colgate.com/en-my/campaign/free-dental-check-consumer-terms-and-conditions>. Registration for free checkup only **without** treatments.

PUSATPERGIGIAN U 优牙科中心 U DENTAL CENTER

□ **Taman U 大学城 :26A, JalanKebudayaan 1, Taman Universiti, 81300 SKUDAI.**

Tel:607-521 1111. SMS: 6014-888 9000

□ **Bukit Indah 武吉英达 :65 &65A, Jalan Indah 16/12, Taman Bukit Indah, 81200 Johor Bahru, Johor.**

Tel: 607-234 2000 HP: 6 014-508 0000